MINIBIKESHOP

CUSTOMER FORM

PRODUCT COMPLAINT FORM

To be completed by the customer. Please write clearly.

* Required field

01 CUSTOMER DETAILS

Full name *

Customer address

Company

Mobile phone *

Company ID / Tax ID

Email *

Notes (bank account number, etc.)

Address for returning the goods to you

02 PRODUCT DETAILS

Product subject to complaint *

Purchase date *

Invoice number *

03 DETAILED DESCRIPTION OF THE FAULT

Describe the fault in detail, including when and under what conditions it occurs and in which device.
A precise description will help us process your complaint more easily and quickly.

04 PREFERRED COMPLAINT RESOLUTION

☐ Supply of missing items

☐ Reduction of the purchase price

☐ Repair

☐ Replacement of the product
(or the defective component)

☐ Withdrawal from the contract
(refund)

Date *

Customer signature *

Operated by: HEIPE s.r.o.

Company ID / Tax ID: 24269875 / CZ24269875

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